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### **General Outline**

- I. eClosing Overview
- II. eClosing Roadmap
- **III.** Online Notarization

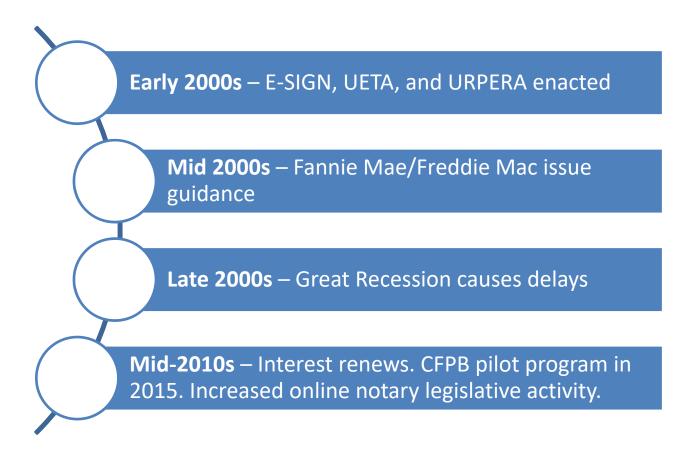


### I. eClosing Overview

- eClosing = Closing a loan transaction electronically
- Potential Advantages
  - Faster liquidity in the secondary market
  - Operational efficiencies
  - Quicker warehouse inventory turn times
  - Increased data quality
  - Increased consistency and accuracy in the closing process
  - Better collateral control (can't lose paper notes)
  - Improved risk management and security
  - Environmentally friendly
  - Reduced courier, physical notary, and shipping fees

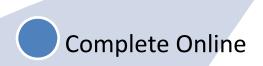


### **History of eClosing**



### eClosing Levels and Components

- 3 basic levels
  - Procedural documents only
  - Complete in-person
  - Complete Online
- 3 basic components
  - Recorded: Yes or No
  - Notarized: Yes or No
  - Online: Yes or No



Complete In-Person

Procedural Docs Only



### 1. Procedural Documents Only

- Documents: "procedural" only (loan disclosures, settlement statements, etc.)
- Sometimes called a "hybrid closing."
- Components:
  - Recorded: No (and not title-insured)
  - Notarized: No
  - Online: Yes
- Hurdles:
  - Different technology platforms inhibit capital investment. VHS or Beta problem
  - Lack of standard security protocols to satisfy regulatory and market requirements

# Procedural Docs Only

- Recorded 🗷
- Notarized
- Online ☑



### 2. Complete In-Person

- Documents: All documents
- Components:
  - Recorded: Yes
  - Notarized: Yes
  - Online: No
- Additional Hurdles
  - County must have e-recording capability for "native digital documents" (never was a piece of paper).
  - Over 3000 counties in the U.S.! Wide variance in technological capability, budgets, and desire/appetite.

## Complete In-Person

- Recorded ☑
- Online 🗷



### 3. Complete Online

- Documents: All documents
- Components:

Recorded: Yes

Notarized: Yes

Online: Yes

#### Additional Hurdles

- Authentication, attribution, & antirepudiation problems associated with "remote presence," particularly identity fraud and capacity issues.
- Legal uncertainties about online notarization.

#### Complete Remote

- Recorded ☑
- Online ☑



### **eClosing Chart**

# Procedural Docs Only

- Recorded ☒
- Notarized
- Online ☑

## Complete In-Person

- Recorded ☑
- Notarized ☑
- Online 🗵

#### Complete Remote

- Online ☑

#### Complete Online is the dream



### II. eClosing Roadmap

We must have <u>legality</u>, technological <u>capability</u>, and cultural <u>willingness</u> to use and accept each of:

- Electronic Documents
- Electronic Signatures
- Electronic Notaries
- Electronic Recording





### II. eClosing Roadmap (cont.)

In other words, we must answer three questions:

 Legality – Does the law legitimize the use of electronic documents, signatures, notarizations (in-person and online), and recording in the relevant state and county?

#### 2. Capability -

- a) Does technology exist to allow parties to take advantage of electronic means? (mostly yes)
- b) Is the relevant county recorder capable of accepting electronic documents with electronic signatures and notarizations for electronic recording?
- 3. <u>Willingness</u> Is the relevant county recorder willing to accept electronic documents with electronic signatures and notarizations for electronic recording? (entirely a recording issue)

### a. Documents and Signatures

#### **Legality**

- In general, eSignatures and eDocuments are legally valid as contracts.
   But contract law is not the end of the matter...
- State law: In 1999, the Uniform Law Commission (ULC) promulgated the Uniform Electronic Transaction Act (UETA).
  - 47 states and the DC have adopted UETA (but some carved out real estate transactions)
  - NY, IL, and WA have are outliers, but presumably E-SIGN preempts?
- Federal law: In 2000, Congress adopted the Electronic Signatures in Global and National Commerce Act (E-SIGN)
  - Speed up adoption of UETA and plug regulatory hole in the interim.
  - Preempts state law UNLESS state adopts UETA and specifies alternative procedures or requirements for use/acceptance of electronic records or signatures.
- However, an electronic signature on a contract can still be challenged for other traditional reasons (lack of capacity, fraud, etc.).



#### E-SIGN: 15 U.S.C. § 7001(a)(1)

- (a) In general. Notwithstanding any statute, regulation, or other rule of law…with respect to any transaction in or affecting interstate or foreign commerce
  - (1) a signature, contract, or other record relating to such transaction may not be denied legal effect, validity, or enforceability solely because it is in electronic form; and
  - (2) a **contract** relating to such transaction may not be denied legal effect, validity, or enforceability **solely because an electronic signature or electronic record** was used in its formation.





#### **UETA Section 7**

- (a) A **record** or **signature** may not be denied legal effect or enforceability **solely because it is in electronic form**.
- (b) A **contract** may not be denied legal effect or enforceability **solely because** an **electronic record was used in its formation**.
- (c) If a law requires a record to be in writing, an electronic record satisfies the law.
- (d) If a law requires a signature, an electronic signature satisfies the law.

#### **UETA Section 13**

In a proceeding, evidence of a **record** or **signature** may not be excluded **solely because it is in electronic form**.



#### Capability and Willingness

- Safe to say that the technology is available to utilize eSignatures and eDocuments throughout the U.S., but good technology with appropriate safeguards is key.
- Capability and willingness of the county recorder to accept eDocuments with eSignatures is the real issue here.

#### Electronic Signature vs. Digital Signature

- Electronic signature: an electronic sound, symbol or process that is attached to or logically associated with a contract or other record, and executed or adopted by a person with the intent to sign the record.
- Digital signature: technology that uses cryptography to attribute an e-signature to a specific person.
- All Digital Signatures are Electronic Signatures, but not all Electronic Signatures are Digital Signatures.

#### **b.** Notarization



#### Legality

- eNotarization appears to be permitted by E-SIGN, UETA, and URPERA (and RULONA), but is only active in 17 states (See PRIA).
- ALSO NOTE: electronic notarization ≠ online notarization
  - Electronic: in-person notarization done with electronic documents and electronic signatures on an iPad or similar device.
  - Online: involves a "remote appearance" using communication technology instead of a physical appearance in the same room.
  - Very few states permit online notarization at this point.

#### Capability and Willingness

- Largely the same as eSignatures and eDocuments.
  - Technology is available, but appropriate safeguards are key.
  - Capability and willingness of the county recorder to accept is the real issue.



### c. Recording

#### <u>Legality</u>

- Arguably legal under UETA and E-SIGN.
- In 2004, the ULC promulgated the Uniform Real Property Electronic Recording Act (URPERA) to specifically address eRecording.
  - Many states have enacted URPERA or similar laws.
  - But, beware of conflict. Esp. watch for "original" document requirements.

#### Capability and Willingness

- Even if permissible under state law, the county recorder must be capable/willing to record eDocuments. (e.g. requiring holographic signatures, notary seals to "look like paper.")
- Few states offer eRecording across all counties (AZ, CO, and HI being exceptions).
- Note that some eRecording vendor contracts require representations and warranties that the submitter possesses wet-ink signed original.



### c. Recording (cont.)

#### PRIA Models

- Property Records Industry Association (PRIA) has categorized documents into 3 models.
  - Model 1: Traditional paper document
  - Model 2: Scanned/digitized version of paper document
  - Model 3: Native digital document (never was a piece of paper)
- Jurisdictions capable of accepting Model 3 filings can accept <u>all</u> electronic documents.
- Jurisdictions that are incapable of accepting electronic filings, or only capable of accepting Models 1 and 2, may not be able to accept a paper printout of an electronic document for "hybrid closing."
- Note that some jurisdictions have different rules for which documents can be "native digital." (e.g. CA "type one" documents (deeds, mortgages) "type two" documents (assignments, releases)).

### **Roadmap Summary**

## Legal

- eDocuments, eSignatures, eNotarizations, and eRecording is/are legal in many states.
- Online notarization is only legal in a few states.

## Capable

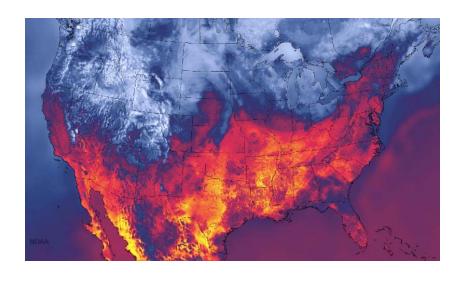
 County recorder capability to accept eRecording varies widely across 3000 U.S. counties.

## Willing

 County recorder willingness to accept eRecording varies greatly.

#### **III. Online Notarization**

#### **The Rise of Online Notarization**



- Virginia kicked things off with the first remote notary law in 2011.
  - Purports to allow VA notaries to act anywhere in the world.
  - Does not require disclosure.
- Montana followed suit in 2015.
  - Limits notaries to MT property and MT residents.
  - Requires disclosure.
- Texas and Nevada joined the party in 2017.
  - Silent on interstate recognition.
  - Requires disclosure.
- Ohio exceedingly vague



### The Rise of Online Notarization (cont.)

- Other states are considering online notarization:
  - California, Florida, Indiana, Tennessee, Pennsylvania...
- Meanwhile, some states have rejected the "remote appearance" concept. Examples:
  - West Virginia Code § 39-4-6
  - Utah: Code § 46-1-6(2)
  - lowa: Code § 9B.2(10)





### **Traditional Definition & Purpose**

- What is notarization? Generally, a notarial act is the process (done by physical appearance) by which a notary:
  - Confirms the principal is who they claim to be,
  - Witnesses the execution or acknowledgment by the principal,
  - Certifies the document by signing and sealing it, and
  - Stores information about the notarial act in the notary's official journal.
- What is its purpose?
  - Intended to prevent fraud and provide assurance that the signatures on the notarized document are authentic, reliable, and done by someone "in their right mind."
- Historically, focus was on documents themselves.
- Today, focus is transitioning to identity / capacity of signer.

### **Title Challenges**

#### Broad Concerns:

- 1. Technical how do we determine compliance with online notary laws?
- 2. Underwriting Will the online notary procedure withstand legal attack, especially in out-of-state context?

#### Specific Challenges:

- 1. Interstate recognition.
- 2. Determining when a document was notarized online.
- 3. Fraud, undue influence, and the ability of the notary to analyze the identity and capacity of the principal.
- 4. Ability to record native digital documents.



### 1. Interstate Recognition

- Title issue: Without interstate recognition, transaction is exposed to bankruptcy trustee & foreclosure defenses.
- Bankruptcy risk
  - Trustee's strong arm power to take free of mortgage with defective notarization.
  - Online notarial acts of sister states' notaries may not comply with this state's recording laws.
- Foreclosure risk
  - Borrowers may challenge their own signatures to stop foreclosure.







### 1. Interstate Recognition (cont.)

- Full Faith and Credit clause of the US Constitution?
  - No known case holds that states must recognize other's notarial acts.
    - See Br. of Amicus Nat'l Notary Assoc. in <u>Apsey v. Mem. Hosp.</u>, 730 N.W.2d 695 (Mich. 2007) (citing cases...elastically...).
  - Limits and "the land taboo"
    - See William L. Reynolds, <u>The Iron Law of Full Faith and Credit</u>, 53 Maryland Law Review 412, 430-33 (1994).
  - Interstate Recognition of Notarizations (IRON) Act of 2010 (vetoed).
    - Would have been unnecessary if FF&C clause already settled things!
- Dormant Commerce clause?
  - Prohibits economic protectionism by states, but permits legitimate local purposes that cannot be served by other means.
    - Preserving integrity of public records seems like a legitimate local purpose.
    - Otherwise innocuous state laws, but for the invention of new technology.



### 1. Interstate Recognition (cont.)

- State notarial reciprocity statutes?
  - Nearly all states have laws recognizing and providing for acceptance of documents notarized by notaries "<u>in</u>" other states, but those laws may not apply to documents notarized online. Where did something happen when it happened online?
  - The idea of "personal appearance" via a "remote appearance" overturns centuries of legal and commercial tradition.



#### 2. Online Notarization Disclosure

- Title issue: Need to know whether document was notarized online.
- Unfortunately, you may not be able to tell from the face of the document.
  - Montana, Texas, and Nevada law require open disclosure.
  - Virginia does not. Documents notarized by VA electronic notaries require further analysis.
  - Ohio is even more vague than Virginia. Presumably does not require disclosure, either.



#### 3. Fraud and Undue Influence

- Title issue: Documents are subject to being set aside for fraud and undue influence.
- Notaries are the only ones in a position to detect.
- Identity proofing process of confirming that someone presenting a credential or making an identity assertion is who they claim to be.
  - E.g. Knowledge-based authentication (KBA), biometric, etc.
- Credential analysis process of confirming that credential (driver's license, passport, etc.) presented is valid.

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### 3. Fraud and Undue Influence (cont.)

- These issues could potentially be solved through development of a common set of national standards & practices regarding authentication, security, etc., but...
  - Will a national consensus emerge?
  - Who will create the standards?
  - Will they be voluntary or mandatory?
  - Who will verify compliance and how?

# THESE ARE ALL UNKNOWN AT THIS POINT, BUT THERE IS POTENTIAL!



### 4. Recording native digital documents

- Title issue: Lack of clarity may jeopardize constructive notice.
- Does state law allow recording "native digital" documents?
- If so, do counties have the technological ability to accept such documents?
- If so, are counties willing to accept such documents?





#### **Potential Solutions**

#### Partnership is the key!

- 1. Interstate recognition
  - Get all states to adopt online notary laws. Texas serves as the model.
  - Wider availability of online notarization means principal should be able to use an online notary from same state where property is located.
- 2. Online notary disclosure
  - Encourage legislative fix in Virginia and Ohio. Texas serves as the model.
  - Encourage vendors to disclose. Fannie requires this.
- 3. Fraud, identity and capacity
  - Partner with interested parties to develop national standards and best practices. Certification program?
- 4. Recording native digital documents
  - Partner with interested parties to encourage legislative fix and encourage counties to move into the digital age.



